

Manufacturer's Limited Warranty

Products are covered for various periods by a manufacturer's warranty covering manufacturing defects. The following manufacturer's warranty is extended by PQMC Inc, for the specific products detailed below.



Contactors – K3-K Series, With Pre-Charged Resistors

Frako's sole warranty is with respect to its products and warrants only that its products will be free from defects in materials and workmanship under normal use and service .

Frako makes no other warranty, representation or promise as to the quality or performance of Frako's products.

Warranty Period

One (1) year of useful service, not to exceed 13 months from the date of shipment from PQMC Inc

Warranties do not apply to Products that have been subject to abnormal use or conditions, unauthorized modifications, unauthorized repair, misuse, neglect, accident, alteration, improper installation, improper application or use outside the products ratings or other acts which are not our fault. The warranties also do not apply to any product that has been subject to damage by external causes such as fire, flood, sand, dirt, lightning, exposure to weather, acts of God, theft, improper use, static discharge, neglect, accident or modification, or has been soldered. PQMC does not assume any responsibility for your Product design, installation or operation.

PQMC's sole liability and the Purchaser's sole remedy is limited to either: (1) repair or replacement of the defective Product; or (2) if after a reasonable number of attempts PQMC is unable to provide you with a Product that meets the warranty we will refund the purchase price for that Product (without interest); provided that such Product must be returned to PQMC, along with acceptable evidence of purchase, within the warranty period. Purchaser shall be responsible for shipping costs to return the Product in question.

The warranty is non-transferable if you resell the Product. The original receipt of purchase (which shall include email confirmation) shall be required for any claim made under the warranty.